

## DEVELOPMENT SHELL

### ABSTRACT

- 5 A method and system for providing a flexible infrastructure for managing a process. The method comprises the steps of defining a workflow type, building a workflow pointer that defines the location of a database within a network, and coding subforms for the defined workflow type. Role documents are defined and customized, process flow documents are built for the defined workflow type, and action control documents
- 10 are built for determining what happens to the defined workflow type.